

FTP

(file transfer protocol)

Ftp is a means of transferring files over the internet by logging directly into a server. This is faster than email or http upload and allows you to send many files at one time, as well as much larger files. Retouch offers an Ftp option for those of you who are considering using us on a regular basis, have large files, bulk images or just want to take advantage of this fast upload method.

There are many Ftp programs that you can download off the internet. We recommend the following free ftp clients:

For Windows -

Filezilla: <http://filezilla-project.org/>

Fireftp (firefox add on): <https://addons.mozilla.org/en-US/firefox/addon/684>

For Mac -

Rbrowser: <http://www.rbrowser.com/>

Cyberduck: <http://cyberduck.ch/>

Retouch FTP server details:

Destination [ftp:// ftp.retouch.com.au](ftp://ftp.retouch.com.au)
Username: public@retouch.com.au
Password: public

To obtain a private ftp account with retouch please email us at contact@retouch.com.au.

FTP Setup Guide

The following is a guide for rbrowser ftp client on mac, however you can use it as a guide for your pc installed ftp client.

Before you can use rbrowser you must disable your firewall to allow transfer to Retouch. You can do this by going to sharing in system preferences. Reactivate firewall after transfer to keep your computer secure.

The screenshot shows the 'Sharing' window in a Mac OS system preference pane. The 'Firewall' tab is active, and the 'Firewall Off' section is expanded. A red vertical line points to the 'Start' button. Below the 'Start' button is a table of services with checkboxes. A red text overlay at the bottom of the window reads 'TURN OFF FIREWALL SO YOU CAN CONNECT TO FTP.RETOUCH.COM.AU'. A lock icon is visible at the bottom left of the window.

Computer Name:

Other computers on your local subnet can access your computer at damien-van-der-vlists-ibook-g4.local

Services **Firewall** Internet

Firewall Off

Click Start to prevent incoming network communication to all services and ports other than those enabled below.

Allow:	On	Description
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Personal File Sharing
<input type="checkbox"/>	<input type="checkbox"/>	Windows Sharing
<input type="checkbox"/>	<input type="checkbox"/>	Personal Web Sharing
<input type="checkbox"/>	<input type="checkbox"/>	Remote Login - SSH
<input type="checkbox"/>	<input type="checkbox"/>	FTP Access
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Apple Remote Desktop
<input type="checkbox"/>	<input type="checkbox"/>	Remote Apple Events
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Printer Sharing

TURN OFF FIREWALL SO YOU CAN CONNECT TO FTP.RETOUCH.COM.AU

Click the lock to prevent further changes.

Click on ftp only to use rbrowser.



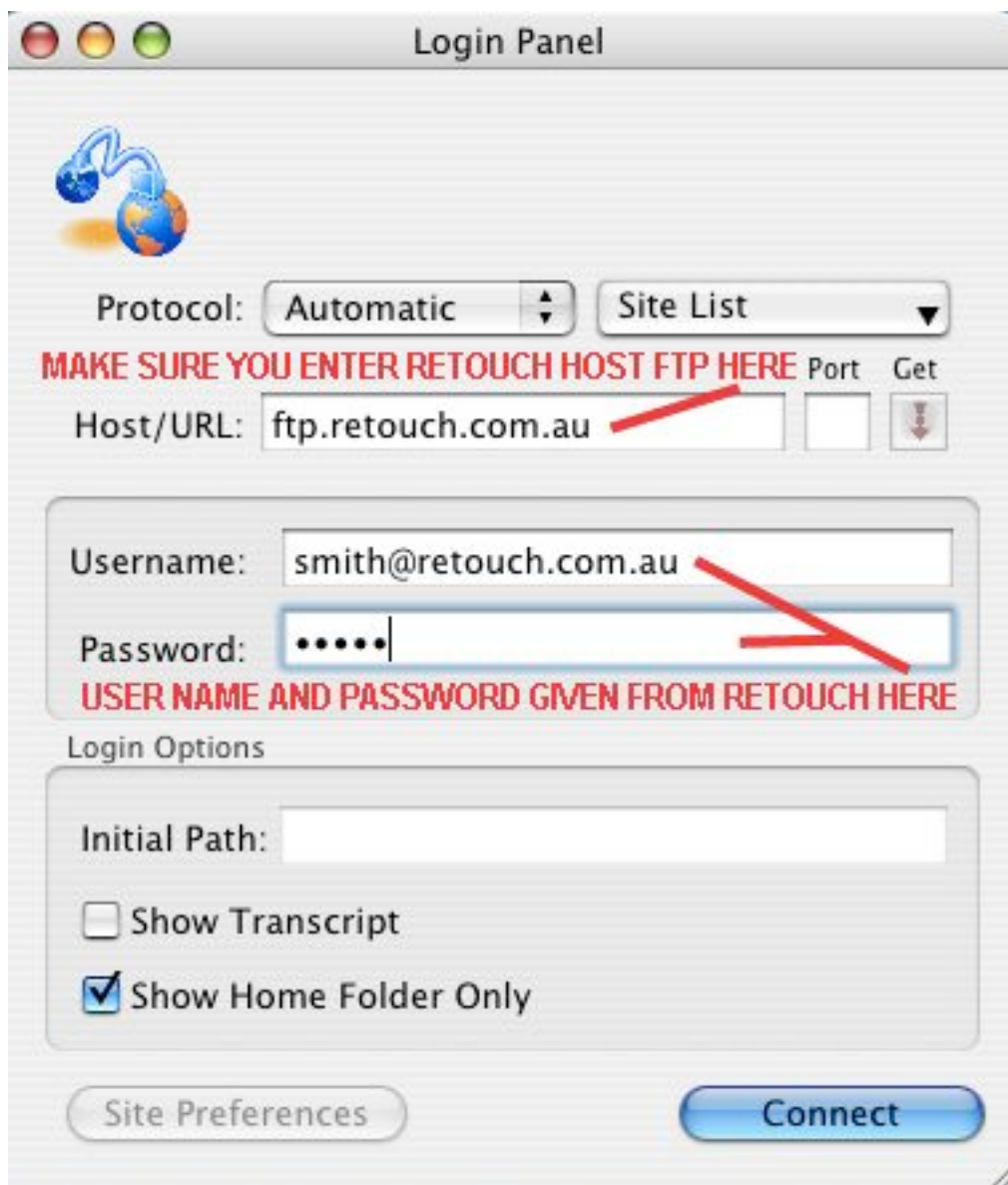
Alert

RBrowser is currently running in unlicensed (FTP Only) mode. Folder Sync and SFTP File Operations require a license. If you have a license key, select "Enter a License" to bring up the License Registry Panel, or restart RBrowser if there are unused licenses.

To obtain a license, please click "Get a License" below to obtain a license from <http://www.rbrowser.com/LicensingTerms.html>.
FREE DEMO LICENSES ARE AVAILABLE!

[Get a License](#) [License Registry](#) [FTP Only](#)

Now enter your username and password and type in the host name ftp.retouch.com.au. Then click connect.



Protocol: Site List

MAKE SURE YOU ENTER RETOUCH HOST FTP HERE Port Get

Host/URL:

Username:

Password:

USER NAME AND PASSWORD GIVEN FROM RETOUCH HERE

Login Options

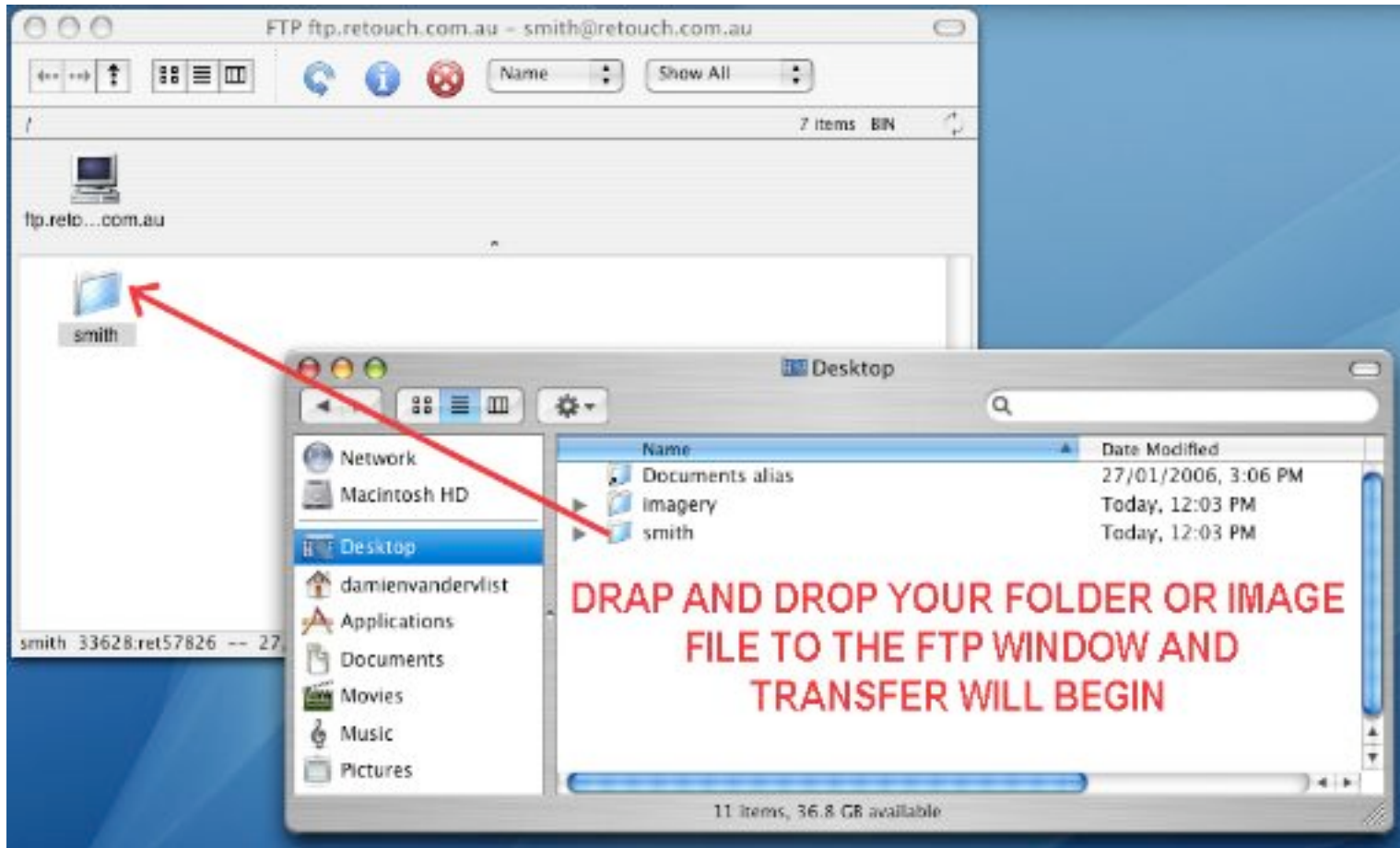
Initial Path:

Show Transcript

Show Home Folder Only

[Site Preferences](#) [Connect](#)

Find your files you wish to transfer to retouch and drag them to the ftp window. (Its a good idea to create a small test image say 200kb and put it in a folder for you first transfer. You can delete it afterwards.)



The transfer will commence and you will then see the folder or image file in the ftp window upon completion. Your ftp transfer is done.

